



Eastern Neighbourhood Policing Team

Policing Plan 2006/2007

“Community Safety is our Primary Goal”

Isle of Man Constabulary

Force Policing Priorities

- Enhancing Community Safety and Reassurance.
- Reducing Levels of Crime.
- Increasing Detection Rates.
- Forging even closer working relationships with our Partners.
- Listening to our Community.

Eastern Neighbourhood Policing Team

Local Policing Priorities

- Local Officers with local solutions to local problems for local people.
- Listening intently and reacting robustly to our Community.
- Taking individual ownership of issues.
- A real desire to become even closer to our Community.
- Respect for our Community and treating all members of the public according to their needs.
- Embracing empowerment and making decisions at the appropriate level.
- Getting it right first time and appreciating the impact upon others if we don't.
- Communicating with our Community.
- Being proud of our contribution to our Community, both as individuals and as a Team.

Stakeholder Requirements

Public Satisfaction:

We must strive to ensure that we are delivering the kind of service that our Community demands and deserves.

Communication:

We must consult our Community; learn from any challenges to our policing style; and be flexible in our approach, thereby preventing any misunderstanding or blockages in communication.

Ownership:

Our Community rightly expects us to take ownership of the policing issues that affect them and meet their needs. Every member of the Eastern Neighbourhood Policing Team has a responsibility to do just that. Anything less will be failing those whom we serve.

Dignity and Respect:

Irrespective of their race, colour, gender, religion or views, all members of our Community will be treated with dignity and respect.

Transparency:

Our style will be both open and honest.

Team Ethos:

We are not a might do, nor a could do but a can do Team, requiring 100% effort by 100% of the Team, 100% of the time. There is no room for passengers.

Integrity:

Anything less will not be tolerated and is unacceptable to the Community, this Team and our Organisation.

Community Confidence:

Our Community rightly expects only the highest professional standards from us. Anything less damages this confidence and will not be tolerated.

KEY PERFORMANCE AREA

Improve Community Confidence, Satisfaction & Reassurance.

Target: To provide the best possible service to all Eastern Communities by means of engagement, consultation and the development of community partnerships.

Means:

- Utilising a policing style that is consistently accessible, familiar, visible and, most importantly, accountable to the Eastern Community.
- Listening to all local Communities within the Eastern area, responding to their needs and encouraging the Team to take ownership of local problems.
- Utilising the National Intelligence Model to target priority and prolific offenders, hotspots, areas of concentrated reports of preventable crime and issues of community importance.
- Forging strong partnerships with local communities, local authorities and other agencies to robustly address Community Crime and Anti-social behaviour.
- Proactive use of local media.

Time: 12 Months.

Audit: Public Consultation on a quarterly basis, supplemented by local surveys and internal review.

KEY PERFORMANCE AREA

Increased Level of Foot Patrols.

Target: To increase the level of foot patrols and thereby the level of Community confidence, satisfaction and reassurance.

Means:

- Development of a Generic Patrol Plan, tailored to meet the needs of Onchan, Braddan, Anagh Coar, Laxey, Lonan, Pulrose and Willaston.
- Additional Intelligence-led Directed Patrol Plans where High Visibility Patrols will be most effective.

Time: 12 Months.

Audit: Monthly performance data. Public Consultation on a quarterly basis, supplemented by local surveys and internal review.

KEY PERFORMANCE AREA

Robustly Address Incidents of Anti-Social Behaviour.

Target: To develop projects in partnership with local authorities and other agencies to address Anti-Social Behaviour.

Means:

- Development of partnerships with other agencies, such as Youth Leaders and Social Services.
- Identifying, targeting and robustly addressing individuals and groups, who reduce the Community's quality of life.
- Developing projects and initiatives to combat all elements but with specific emphasis on Youth Disorder and Drunkenness.
- Utilising existing legislation, such as ABCs and ASBOs to the full.
- Proactive use of local media.

Time: 12 Months.

Audit: Increased use of ABCs and/or ASBOs and an increase in local partnership initiatives. Monthly performance data, supplemented by Public Consultation on a quarterly basis.

KEY PERFORMANCE AREA

Reduce Incidents of Criminal Damage.

Target: To reduce the number of incidents of Criminal Damage occurring within the Eastern Neighbourhood Policing area.

Means:

- Utilisation of Problem Analysis Triangle; Victim-Offender-Location, to implement long-lasting and effective solutions to reduce - and where possible increase detection of - incidents of Criminal Damage.
- Maintain a high profile presence within key areas and in line with analysis and Directed Patrol Plans.
- Developing partnerships with other agencies, such as Youth Leaders and Social Services.
- Promotion of crime reduction techniques within key areas.
- Utilisation of crime detection techniques within key areas.
- Proactive use of local media.

Time: 12 Months.

Audit: Reduction in incidents of Criminal Damage and an increase in detection rate. Monthly performance data.

KEY PERFORMANCE AREA

Reduce Road Traffic Collisions.

Target: To reduce the number of Road Traffic Collisions within the Eastern Neighbourhood Policing area.

Means:

- Continued use of speed detection equipment.
- Development of partnerships with other agencies, via the RPU and CTM meetings.
- Proactively target drink drivers.
- Challenging unacceptable road behaviour.
- Use of innovative problem solving initiatives to reduce collisions at hotspots.
- Implement local initiatives to robustly address issues of speeding, dangerous/inconsiderate driving, no insurance and improper use of mobile telephones.
- Proactive use of local media.

Time: 12 Months.

Audit: Reduction in Road Traffic Collisions. Monthly performance data. Increase in the prosecution of offenders for contributory offences, such as speeding, drink driving dangerous/inconsiderate driving, no insurance, improper use of mobile telephones and construction & use related offences.

KEY PERFORMANCE AREA

Reduce Incidents of 'Stranger Assault' and 'Stranger Public Disorder.'

Target: To reduce the number of 'Stranger Assaults' and incidents of 'Stranger Public Disorder' within the Eastern Neighbourhood Policing area.

Means:

- Proactively addressing any potential problems with individuals or groups by means of prevention and early intervention to reduce the level of threat to the Public Peace or limit the severity of any offences disclosed.
- Maintaining a high visible presence in and around hotspots, such as Licensed Premises or areas where groups congregate, at key times.
- Building on the partnerships developed by the Alcohol Team with Local Licensees and with their assistance, development of an Eastern Pub Watch Scheme.
- Proactive use of local media.

Time: 12 Months.

Audit: Reduction in incidents of 'Stranger Assaults' and incidents of 'Stranger Public Disorder.' Monthly performance data.

KEY PERFORMANCE AREA

Robustly Address Incidents of Domestic Violence.

Target: Total adherence to Force Policy and zero tolerance of Domestic Violence within the Eastern Neighbourhood Policing area.

Means:

- Utilisation of appropriate powers to arrest.
- Full exploration of all evidential avenues to prosecute offenders.
- Utilisation of Victim Support and Domestic Violence Agencies to meet the needs of victims.
- Three local Officers to be provided with training and appointed as Domestic Violence Liaison Officers, with a view to ensuring follow-up visits in respects of all such incidents.

Time: 12 Months.

Audit: An increase in the detection and prosecution of associated offences. Monthly performance data.

KEY PERFORMANCE AREA

Increase Neighbourhood Watch Schemes.

Target: Working alongside Neighbourhood Watch Co-ordinators to increase the number of schemes operating within the Eastern Neighbourhood Policing area. Particular emphasis on introducing, at least, one scheme in the Pulrose area.

Means:

- Three local Officers to be appointed as Neighbourhood Watch Liaison.
- Canvass support of Local Authorities to consider funding the employment of an Eastern Neighbourhood Watch Co-ordinator.
- Proactively raise awareness of the benefits of Neighbourhood Watch Schemes, utilising space on Local Authorities' vehicles, such as Refuse Wagons.
- Proactive use of local media, with real emphasis on the volume of preventable crime.

Time: 12 Months.

Audit: A comparative increase in the number of schemes operating against those from the previous year. Monthly performance data.

EXECUTIVE SUMMARY

Improve Community Confidence, Satisfaction & Reassurance.

Increased Level of Foot Patrols.

Robustly Address Incidents of Anti-Social Behaviour.

Reduce Incidents of Criminal Damage.

Reduce Road Traffic Collisions.

Reduce Incidents of 'Stranger Assault' and 'Stranger Public Disorder.'

Robustly Address Incidents of Domestic Violence.

Increase Neighbourhood Watch Schemes.