



ALL COMMUNICATIONS TO BE ADDRESSED TO THE CHIEF EXECUTIVE/CLERK

# Onchan District Commissioners

BARRANTEE ARDJUN CHONNAGHYN

---

Main Road, Onchan, Isle of Man, IM3 1RD

Administration and Finance: Tel: (01624) 675564 email: [admin@onchan.org.im](mailto:admin@onchan.org.im)  
Surveyors and Works: Tel: (01624) 624967 email: [surveyors@onchan.org.im](mailto:surveyors@onchan.org.im)

23<sup>rd</sup> March 2021

To the Residents at  
Heywood Court and Springfield Court

Dear Residents

## **Lone tenants creating an essential care bubble**

The Government announced on Friday that people who are living alone and single parents can now create a 'bubble' with another household. We are aware this has raised questions for a lot of our tenants.

Sheltered Housing providers across the Island and Central Government's Housing Department have met to discuss this to agree and initiate a safe way forward which allows tenants to form a bubble, without creating risk to all other tenants.

The bubble initiative has been created to assist people who are vulnerable and require assistance, essential care and further emotional support. We would first request that all tenants considering this avenue discuss all scenarios with their family to ensure their bubble is required.

The bubble is only for people living alone who may be feeling lonely and need further support, those living as a couple in sheltered housing do not qualify under the Government guidance.

Should you choose to form a bubble with another household you must contact the Warden, Mrs Julie Flynn-Jones, Telephone: 485867 to provide details and receive a track and trace form. It is important to note that the household you choose cannot then bubble with anyone else.

Should any tenants wish to create a bubble with another tenant in the same complex this would mean that both tenants again **cannot** bubble up with another household.

In order to keep staff and all other tenants safe within their homes, bubble families will not be permitted to enter sheltered housing complexes. The tenant must travel to the bubble household.

2

23<sup>rd</sup> March 2021

Letter to Residents

Essential Care Bubble

Under no circumstances can a tenant provide childcare for grandchildren etc. at any complex. However, you can go to the bubble household.

Government guidance also states that overnight stays with your household bubble is prohibited.

This approach has been discussed at length and agreed by all sheltered housing providers as the safest path to allow the tenants who need to form a bubble, while reducing any risk to other tenants and staff.

Please be advised that all communal areas remain closed and only essential visitors are allowed into the complex.

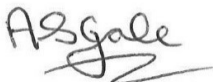
We understand the importance of keeping in touch with family and friends, but where possible we must do this in other ways at the moment such as video and telephone calls.

Hand sanitiser stations are in place at entrances and masks (unless medically exempt) should be worn when walking through the complex at all times.

The situation is being monitored closely and is subject to change.

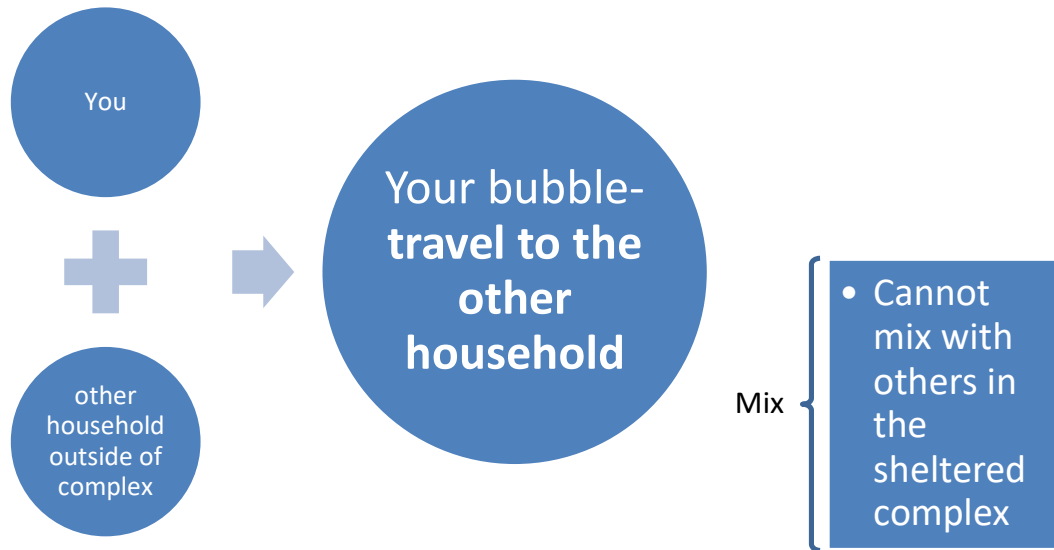
We appreciate this is a lot of information, there is a diagram on the back of this letter which may assist. Please if you have any queries, contact the Warden, Mrs Julie-Flynn-Jones Tel: 485867 or a member of the Housing Team, Tel: 675564 for further clarification.

Yours sincerely

A handwritten signature in black ink that reads "ASgale". The signature is written in a cursive style with a horizontal line underneath the name.

A.S. Gale (Mrs)  
Housing Manager

## BUBBLE TYPE 1: Bubble with an external household



## BUBBLE TYPE 2: A bubble with another resident of your Sheltered Housing complex

